

Job Posting for **Restaurant Manager** at the **Country Club of Waterbury**

COUNTRY CLUB OF WATERBURY

Est. 1899

**A Donald Ross Golf Course Design**

**SEEKING: RESTAURANT MANAGER**

**Role:** We are seeking a professional, self-motivated individual with an outgoing, authentic personality to lead our member dining operations as our new Restaurant Manager. At the Country Club of Waterbury, this role will be an integral, senior manager, cross-over position within the Club’s food and beverage organizational chart.
This hands-on position will manage all aspects of member lunch and dinner services, event services, and beverage services throughout the main clubhouse, 5th Hole Snack Shack, and Pool Snack Bar. Successful candidates will become the face of the Member’s Grill Room and play an important role building the Clubhouse Food and Beverage Team, consistently delivering an exceptional Member Experience, and guiding the overall Club Culture.

**Reports To:**Director of Clubhouse Operations

**Management** **Team:**Restaurant Manager, Banquet/Events Manager, Executive Chef, Executive Sous Chef, Operations Manager, Tennis Pro & Pool/Aquatics Manager

**Supervises:**Front of House Service Team, Servers, Server Assistants, Bartenders, Runners/Expo,
Clubhouse Team, Setup Team

**Primary Responsibilities:**The Dining Room Manager’s primary responsibility will be managing all aspects of member and guest experiences in the newly renovated Clubhouse and Members Grill Room & Bar. This includes but is not limited to Lunch Service, Dinner Service, Bar Service, printing, special events, event setup, general maintenance, hiring, scheduling, training, side work, etc.

*The expectation is that the Restaurant Manager, Executive Chef, Executive Sous Chef, Banquet/Event Manager will strive as a team to run an efficient, professional, world class country club dining program while delivering an exceptional Member Experience.*

**Secondary Responsibilities:** The Dining Room Manager’s secondary responsibilities will be supporting the Clubhouse & Events Director, Executive Chef, and Clubhouse team with general event execution and daily Clubhouse management and coordination. This role will also have light oversight of the 5th Hole Golf Course Snack Shack & Pool Snack Bar.

**General Responsibilities:**

Ensure the member grill is properly staffed, managed, maintained, with exceptional service, attention to detail, and communication.

Be a visible, familiar, approachable presence on the floor with members and guests.

Have a high level of contact with the membership, utilizing such interactions to collect feedback and suggestions.

Create a supportive environment for the staff so they are always prepared to meet the needs of members and their guests.

Have direct oversight of service quality and standards, the staff, their training, and their activities while at the club. Monitor staff performance, provide advice on improving, and host performance reviews.

Ensure that all requests and queries are responded to promptly and effectively.

**Compensation and Expectation of Hours:** This position is a senior management role within the organizational structure of the Club. Although a “seasonal” club, the expectation of senior manager hours is full-time, year-round. The busiest months are April to October and may require some six-day work weeks. The Club encourages family/personal time and will be flexible with time off throughout the season.

Monday outings may also be required. The shoulder seasons are lighter November to March, with ample time in the winter months for time off.

Compensation will be commensurate with experience and candidates can expect a competitive compensation package. This position does include health benefits, 401k with 1% match, Life Insurance and Long term disability insurance and other benefits as prescribed in the employee handbook.

**Application Process:** Interested candidates must provide a professional cover letter and resume directly to the Director of Clubhouse Operations. Professional portfolios are recommended but not required. The Club does require background checks for their application process.

***Inquiries must be received by May 17,*** **2024**

**Please email:** timothys@ccwaterbury.com